

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Gerd Forstmann et al. Art Unit : Unknown
Serial No. : Examiner : Unknown
Filed : March 31, 2004
Title : AIDING A USER IN USING A SOFTWARE APPLICATION

Mail Stop Patent Application
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

INFORMATION DISCLOSURE STATEMENT

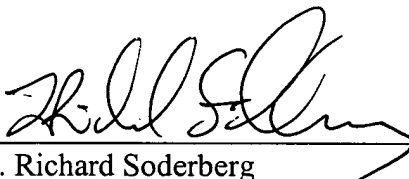
Applicant submits the references listed on the attached form PTO-1449.

These 2 undated references are believed to have been published at least 1 year before the filing date of this application.

This statement is being filed with the application. Accordingly, only copies of foreign patent documents and non-patent literature are enclosed. Please apply any charges or credits to Deposit Account No. 06-1050.

Respectfully submitted,

Date: 3/31/04



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Substitute Form PTO-1449 (Modified)	U.S. Department of Commerce Patent and Trademark Office	Attorney's Docket No. 13911-115001	Application No.
Information Disclosure Statement by Applicant (Use several sheets if necessary) (37 CFR §1.98(b))		Applicant Gerd Forstmann et al.	
		Filing Date March 31, 2004	Group Art Unit

U.S. Patent Documents							
Examiner Initial	Desig. ID	Document Number	Publication Date	Patentee	Class	Subclass	Filing Date If Appropriate
	AA						
	AB						
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	AJ						
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Foreign Patent Documents or Published Foreign Patent Applications								
Examiner Initial	Desig. ID	Document Number	Publication Date	Country or Patent Office	Class	Subclass	Translation	
							Yes	No
	AL							
	AM							
	AN							
	AO							
	AP							

Other Documents (include Author, Title, Date, and Place of Publication)		
Examiner Initial	Desig. ID	Document
	AQ	Pages available under the heading, "Create the report," in Crystal Reports Online Help, available from Seagate Software IMG Holdings, Inc., <u>Mk:@MSITStore:C:\unzipped\CR8.5HELP_En\En\crw.chm::/04_quick11.html</u> , printed on March 31, 2004, 19 pages.
	AR	Screenshots from Crystal Reports 8.5, printed on March 31, 2004, 11 pages.
	AS	
	AT	

Examiner Signature	Date Considered
EXAMINER: Initials citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.	